

# Finding a Provider

With Homestead, we help you visit the providers you choose for your care.

We'll introduce the plan to providers before you make an appointment or visit, to confirm they will accept the plan and ensure you have convenient access and a smooth transition.

We also give you access to a growing community of providers who already accept your plan.

### Before you make an appointment

Visit homesteadproviders.com to see if your provider is already listed in our directory or find a provider near you.

#### If your provider is listed in the directory:

You're all set! They are already actively working with our members and you can make an appointment. Providers in the directory participate in the MultiPlan® PHCS Practitioner Only program or our Claim Watcher+ program. The directory indicates the program affiliation of the provider. Please mention the appropriate logo on your ID card when scheduling an appointment after your plan's effective date.

#### If your existing provider is not listed:

Contact us so we can introduce the plan to your provider and confirm they accept the plan.

Scan the QR code on this page or visit
homesteadplans.com/providerassistance.
This will bring you directly to our Provider
Assistance page. There you will be able to list
providers you plan on seeing in the next 90
days so we can contact them to introduce the
plan and confirm your benefits before your
visit. We'll also follow up with you to confirm
you're all set!

- You can also call us at 855-897-4816
- Do not pay full charges at time of service.
   There are no additional costs to see a provider outside the MultiPlan PHCS Practitioner Only or Claim Watcher+ programs, as long as you fill out the Provider Assistance form or call Member Services prior to your appointment.

   We will work with your provider to ensure that you are not charged the full amount.

## Support every step of the way

As long as you fill out the Provider Assistance form or call Member Services prior to your appointment, we'll help you to see the provider of your choice.

On the rare occasion when a provider is not willing to work with us, our team will find you alternate providers willing to work with the plan.

