



Homestead Smart Health Plans provides open access to healthcare providers. There are no network restrictions.

To ensure that everything goes smoothly, Homestead Smart Health Plans' concierge service will help explain your benefit plan coverage to your current or future healthcare providers.

We are with you every step of the way – just call us!

- Are you concerned about an upcoming appointment?
- Need help finding a provider?

We're here to be a true concierge service! Let us assist you. All we need to get started is your current healthcare provider information.

Fill out this form and let us assist you!

<https://tinyurl.com/HSPProvider>



You can also visit <https://www.homesteadproviders.com> to see if your current provider(s) are already participating with your plan.

\*\*\*\*\*

**Once you complete this form you will receive a follow up with one of the following notifications within a few business days:**

1 - Your provider participates with the *PHCS Practitioner Only network* or the *Penn Medicine network*. You are all set! Please reference the PHCS logo or Claim Watcher logo (for Penn Medicine) on your ID Card when scheduling an appointment.

2 - Our concierge team is reaching out to your provider and will notify you as soon as the process is completed. If you provide us with the date of your upcoming visit that will help us to expedite this process for you.

3 – There is a small chance that your provider may not be willing to work with us and may ask for payment from you at the time of service. Please keep in mind that we can assist you in finding another provider who will work with us. You can still choose to see your current provider but please pay only the minimum amount required. Request an itemized bill and send it with your request for reimbursement to the address on your card or through the web portal at [www.woodsindecs.com](http://www.woodsindecs.com). If you have questions, call our Provider Team at (855) 897-4816 and we will be happy to assist you.